

CONFERENCE AGENDA

Wednesday 5:30–8:30 PM
Kimpton Aertson: Woodlea 17th Floor

Registration & Networking Event

DAY/TIME/LOCATION

Patterson Ballroom

SESSION/PRESENTER

LEARNING TRACK

Adams Breakout Room

Thursday 8:00 – 9:00 AM | Breakfast

Thursday
9:00–9:40 AM

**Opening Remarks
& State of Retail**
Dave Loat &
Chris Matichuk

Thursday
9:40–10:10 AM

**Scheduling
Compliance**
Dilanjan
Abeyawardane

Reporting
Kate Richings

Thursday
10:10–10:40 AM

**Around the
Clock Insights**
Brian Wilson joined by
David Lizak, Retail Operations
Analyst, **Shoe Palace**

Workshop: Reporting
Kate Richings

Thursday 10:40 – 11:00 AM | Break

Thursday
11:00–11:30 AM

**Getting Back
to Business**
Melissa Caçador joined by
Jeff Ray, National Sales
Director, **Groupe Dynamite** &
Martine Bourdon, Director
Field Operations and Programs,
Groupe Dynamite

Schedule Review Process
Brian Wilson & Sean
Bonnell

Thursday
11:30–12:00 PM

**The Engaged
Employee**
Allie Gratton

**Workshop: Schedule
Review Process**
Brian Wilson & Sean Bonnell

Thursday 12:00 – 1:00 PM | Lunch Break

Thursday
1:00–2:00 PM

High Impact Store Visits
Judy Genovese & Rakish Naipal
joined by **Cara Harrison**, Senior
Manager Training and Development,
Guess & **Claudia Swinford**,
Operations Training Coordinator,
Lids & **Samantha Delacruz**, District
Manager, **Snipes**

**Labor Banding
Overview & Workshop**
Dilanjan Abeyawardane
& Melissa Caçador

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Thursday 2:00-2:30 PM	Leadership at Peak Kevin Wheeler	Store Visit Melanie Moffatt
Thursday 2:30-3:00 PM	Investing in HI (Human Intelligence) Sean Bonnell joined by Kevin Rogers , Director of Store Operations, The Body Shop & Nicole Johnson , Director of Store Operations, Snipes	Workshop: Store Visit Melanie Moffatt
Thursday 3:00 - 3:20 PM Break		
Thursday 3:20-3:50 PM	Mission: DM of the Year Angel White	Store Execution Tools Andrea Farina
Thursday 3:50-4:20 PM	Rapid Fire Session A Retail Leadership Panel facilitated by Bliss Gordon	
Thursday 4:20 PM	Networking & Ask an Expert	
Thursday 6:30 PM Dinner: The Stillery-Midtown		
Friday 8:00 - 9:00 AM Breakfast		
Friday 9:00-10:30 AM	Holiday Readiness Allie Gratton, Rakish Naipal, Angel White, Judy Genovese, Kevin Wheeler, Melanie Moffatt joined by Meredith Del Rossi , Sr. Retail Operations Manager, Dr. Martens & Diana Cullen , Sr. Operations Manager, Fabletics & Erin Dunn , Director, Retail Operations, Tory Burch	
Friday 10:30 - 10:45 AM Break		
Friday 10:45-11:45 AM	Road Map Bryan Ferreira	
Friday 11:45-12:00 PM	Closing Remarks	